

University of Arkansas Libraries

372B - Troubleshooting

No sound	<ul style="list-style-type: none"> • Check volume on PC (speaker icon in bottom-right corner). • Check volume knob on black control box beneath projector. • For laptop hookup - Make sure sound cable is plugged in the headphone jack.
No picture on projection screen	<ul style="list-style-type: none"> • Make sure green light on black control box is on. • Screen resolution must be set at 1024 X 768. • Be sure computer screen view for laptop is turned on <ul style="list-style-type: none"> • Function + CRT/LCD to switch screen views. • Function + F8. • (For Macs) Under “Display”, make sure “Detect Displays” is on (which will bring up an icon on the topbar), and turn on the “Mirroring”
Keyboard or mouse does not respond	Check USB connections.
Projector shuts off on its own	Projector shuts off after 45 minutes of idle time. It may take 10 minutes for the projector to cool before you can turn it back on.
Login does not work.	Make sure to choose GACL for personal logins and MULN for general.

Please call for assistance with equipment if problems occur. During weekdays, please contact Trent Garner at 575-7219, and on nights (after 5pm) and weekends call the Performing Arts and Media Department at 575-5517. Trained staff are on hand at all times to assist with troubleshooting.